MOTOROLA

FEEDBACK FORM

Motorola Australia 10 Wesley Court, Tally Ho, Business Park, East Burwood VIC 3151

Date : _____

CUSTOMER INFORMATION

Name _____

Contact Details Work _____ Home _____ Mobile: _____

Email Address _____

Address _____

City _____ State _____ Post Code _____

PRODUCT INFORMATION If Applicable

Purchase Date _____ Date Of Purchase _____

IMEI Number | | | | | | | | | | | | | | | | | MSN Number _____

Network Service Provider ☐ Optus ☐ Telstra ☐ Vodafone ☐ Others _____

REPAIR ISSUES Please complete if feedback is repair related

Repair Center _____ Job/Reference Number _____

Please tick where relevant

☐ Workmanship ☐ Bounce Rate / Repeat Fault ☐ Waiting Time ☐ Service Attitude ☐ Repair Cycle Time

☐ Repair Fee ☐ Replacement – Out Of Stock ☐ Policy Execution ☐ Others _____

NATURE OF FEEDBACK Please Tick Accordingly

☐ Complaint ☐ Compliment

☐ Repair/Repair Center ☐ Customer Service Hotline ☐ Product ☐ Dealer

☐ Others _____

Details: _____

For Repair Center / Dealer's Use Only

Initiated By _____ Contact Number _____ Company _____

Remarks _____

Action Required _____

Please fax all completed forms to : **1300 130 201**
Please allow 48hours upon receipt of your feedback for processing.
To find out the status of the feedback, please call : **1300 138 823**

To expedite the handling process, kindly attach all relevant documents